## **WELCOME TO REGATTA**

#### **UTILITY CONTACT NUMBERS**

WATER: SOUTH COAST WATER 949.499.4555

• **ELECTRIC**: SDGE 800.411.7343

• GAS: SOUTHERN CALIFORNIA GAS 800.427.2200

• TRASH: CR&R 877.728.0446 (Trash pick up Tuesday I Cans out Monday PM)

• CABLE/INTERNET: COX COMMUNICATIONS: 949.546.5955

#### **LOCAL GROCERY AND PHARMACY**

- GELSONS 24 MONARCH BAY PLAZA, DANA POINT
- RALPHS 24871 DEL PRADO, DANA POINT I 32555 GOLDEN LANTERN, DANA POINT
- TRADER JOES 32351 GOLDEN LANTERN, LAGUNA NIGUEL
- ALBERTSONS 33601 DEL OBISPO, DANA POINT
- COSTCO 33961 DOHENY PARK ROAD, SAN JUAN CAPISTRANO
- CVS 32900 PACIFIC COAST HWY, DANA POINT (IN MONARCH BAY PLAZA) I 32575 GOLDEN LANTERN, DANA POINT
- RITE AID 24829 DEL PRADO, DANA POINT

#### **OBTAINING A COMMUNITY FOB & VEHICLE GATE TRANSPONDER**

- Please contact our property manager at Keystone Pacific to connect your phone number to the front gate vehicle call box.
- Please contact our property manager to obtain a Fob for the pool and pedestrian gates. Note Waiver needed for pool access for Covid Guidelines.
- Please contact our property manager to obtain a gate transponder for the front vehicle entrance.

Keystone Pacific Property Management
Carly Hoffman I 949.508.0567 I choffman@keystonepacific.com

<u>manager@regattahoa.com</u>

## **WELCOME TO REGATTA**

#### HOW TO OBTAIN A VEHICLE SAFELIST PASS DURING MOVE IN?

 Please call or email our property manager to request a temporary move-in safelist pass. This pass is offered as a courtesy to new residents and is valid for 2 weeks.

#### PATROL ONE | PARKING | SAFELIST

- **REGISTERING YOUR VEHICLE** You will need to call our property manager to obtain a new Patrol One Activation Code for your property.
- SETTING UP YOUR PATROL ONE PROFILE Once you receive your new
  activation code, go online to <u>Patrol-One.com</u> to set up your safelist profile. A
  safelist is required to park your vehicle or guest vehicles in open parking
  spaces overnight.
- REGISTER YOUR VEHICLES You must register your vehicles with Patrol
  One as they use vehicle plate recognition. Please call 949.367.8055 or go
  online to <a href="Patrol-One.com">Patrol-One.com</a> to register your vehicles.
- **DRIVEWAY PARKING** Please refer to Parking Rules and Regulations for allowable addresses and guidelines for driveway parking.
- PARKING VARIANCE OR PARKING PERMIT REQUEST Please refer to
   Parking Rules and Regulations for applicable variance and permit requests.

   You will need to complete an application via Patrol One to request a parking variance or parking permit.

# REGATTA NEW RESIDENT 2 WEEK TEMPORARY SAFELIST PASS Request

Welcome to the Regatta neighborhood. We know moving into your new home can take time and unpacking can take up a lot of space. The Regatta community has Parking Rules and Regulations but as you are getting settled into your new home and unpacking, you can request a courtesy two week temporary safelist pass to make your move as easy as possible.

Please fill in the form below and forward it to <a href="mailto:manager@regattahoa.com">manager@regattahoa.com</a> or call the property manager at Keystone Pacific Property Management to assist you, Carly Hoffman at 949.508.0567, direct email <a href="mailto:choffman@keystonepacific.com">choffman@keystonepacific.com</a>

Car Make	Car Model	Color	License Plate	State
			felist pass has expire egulations for garag	
	read the Parking R		ofile, register your v gulations, which car	
Name:				
	•			
Email:				

#### **COMMUNITY MANAGER**

Carly Hoffman

Community Association Manager

(949) 508-0567 DIRECT

choffman@keystonepacific.com

#### **COMMON AREA MAINTENANCE CONCERNS & INQUIRIES**

Courtney Vergilio

(949) 570-1310 DIRECT

cvergilio@keystonepacific.com

### **BILLING INQUIRIES/ACCOUNT ONLINE SIGN-IN ASSISTANCE**

(949) 833-2600

customercare@keystonepacific.com

#### **ARCHITECTURAL APPLICATION SUBMITTALS**

architectural@keystonepacific.com

**VEHICLE GATE CODE:** #walk (#9255)